# Office of the State Public Defender Administrative Policies

Subject:	Proficiency Determination, Contract Counsel	Policy No.: 135
Title:	47	Pages: 3
Section:	1-121(10)	Last Review Date: 2-14-18
Effective	Date: 12-6-06	Revision Date: 2-14-18

#### 1.0 POLICY

1.1 Each contract attorney (Contract Counsel) providing public defender services on behalf of the Office of the State Public Defender (OPD) shall undergo a proficiency determination on a biennial basis (every two years). The two-year time period begins with the effective date of the contract counsel's MOU.

## 2.0 PROCEDURE

- 2.1 The proficiency determination shall be conducted by the OPD Contract/Quality Control Manager (CQM) based on the written process listed in 2.8 below, and the results summarized in writing.
- 2.2 The CQM shall use the criteria in Attachment A to this policy as a guideline.
- 2.3 In accordance with 47-1-121 (6), MCA, division administrators and regional deputy public defenders shall supervise personnel providing contract services. The CQM must consult with these members of the OPD management team and with managing attorneys as part of the evaluation process.
- 2.4 In making the proficiency determination, members of OPD's management team and/or the CQM will observe the contract counsel in court.
- **2.5** The CQM may also obtain information from the following:
  - **2.5.1** Clients of the contract counsel;
  - **2.5.2** Judges and other court personnel; and
  - **2.5.3** Faculty from any training programs which the contract counsel attended during the evaluation period.
- 2.6 The contract counsel will provide the CQM with a copy of the CLE transcript provided by the State Bar.
- 2.7 A new Attorney's Education and Experience Questionnaire will be submitted if the contract counsel wishes to provide services in a new practice area.
- 2.8 Written process:
  - **2.8.1** The CQM shall meet with the contract counsel every two years as part of the biennial proficiency determination, in person or remotely.
  - **2.8.2** The CQM will discuss any issues brought forward by those listed in 2.3 through 2.5 with the contract counsel.
  - 2.8.3 The CQM and the contact counsel will develop a plan to address any issues identified; the plan may include not assigning cases of a certain type for a period of time, remedial training, mentoring, etc.
  - **2.8.4** The CQM and contract counsel will set a date to assess progress no more than six months from the date the plan was implemented.

**2.8.5** Contract counsel will be provided with a written summary of the proficiency determination, and may file a written objection to the findings with the CQM.

# 3.0 RECORDS

Originals of all records generated in the course of the proficiency determination process will be placed in the contract counsel's OPD file and maintained throughout the duration of time that the contractor is rendering professional services for OPD, and then for as long as required by the records retention policy.

## 4.0 CLOSING

Questions about this policy should be directed to:

Office of the State Public Defender Central Services Division 44 West Park Butte, MT 59701

(406) 496-6080

# ATTACHMENT A Biennial Proficiency Determination for OPD Contract Counsel

Contract Counsel Name:			Region(s):		
Regional Deputy Public I	Defender(s):				
Areas of Practice (check a	all that apply): 🗖 D	C DN DJ	□ DG □ DI □	TK	
CLE Affidavit Received a		- C	Quality Control Manager or Design		
	D	eate Contract/C	Quality Control Manager or Design	iee	
	Professionalism Dress, Behavior, Timeliness, etc.	Client Services Communication, explanations, etc.	Legal Knowledge Statutes, cases, rules, procedures etc.	Effective Advocacy Persuasive arguments, grasp of issues, etc.	
Excellent					
Competent/Acceptable					
Unacceptable					
B. Comments/Comp	laints from Client(s)	· · · · · · · · · · · · · · · · · · ·	nel, Training Faculty if a		
C. Comments from o	other OPD staff (regi	onal or Central Service	es Division), if any:		
The Office of the Stat areas of practice:   Date  ***********************************	e Public Defender co DC DN C C	ertifies that the above-rDJ DG DI  ontract/Quality Control Manage***********************************	amed contract counsel is TK  er or Designee  **********************************	***********  s proficient in the following  ***********************************	
		ontract/Quality Control Manag		· *********	
OPD recommends the fol	lowing remedial acti	on be completed within	1 90 days:		